



ON-DEMAND REMOTE INTERPRETING & DOCUMENT TRANSLATION

NON-MANDATORY FOR STATE AGENICES

AVAILABLE TO POLITICAL SUBDIVISIONS

The NASPO ValuePoint cooperative purchasing organization has established contracts to provide as-needed On-Demand Remote Interpretation Services, including Over-the-Phone Interpretation (OPI), Video Remote Interpretation (VRI) and Document Translation.

Over the Phone Interpreting or OPI means off-site interpreting services provided via telephone – vendors awarded this category should be able to provide interpreting services for any known language.

Video Remote Interpreting (or VRI) means off-site interpreting services provided through videoconferencing technology equipment and a high-speed internet connection with sufficient bandwidth – vendors awarded in this category should be able to provide interpreting services for American Sign Language (ASL) among other languages as listed in each Master Agreement.

Document Translation is the act of rendering a written communication from one language to another – vendors awarded this category should be able to provide translation services for any known language.

The purpose of these contracts is to provide “as-needed” Telephone Based Interpreter Services, Video Remote Interpreter Services, and Document Translation. Contractors provide services for customers and their clients who need immediate assistance. These services are required to assist Limited English Proficiency (LEP) clients uncomfortable with and/or unable to speaking English, or whose English is not clearly understood.

Contract Term: November 4, 2019 through November 3, 2024




To use the contracts, the state must sign a Participating Addendum (PA).

Contractor	NASPO Contract Number	State PA Number	PA Signed
Language Link	90-000-18-00003AB	N-2020-INT-0001	Yes
Voiance Language Service	90-000-18-00003AG	N-2020-INT-0002	Yes
Bromberg and Associates	90-000-18-00003AA	N-2020-INT-0003	Yes

The list of available languages, pricing, and the original solicitation and contract terms and conditions for this contract can be found at the NASPO ValuePoint website:

<https://www.naspovaluepoint.org/portfolio/on-demand-remote-interpreting-opi-and-vri-and-document-translation/#contracts>

NOTE: In order to obtain services, all customers must sign-up with the vendor(s) by contacting the following person, or via the following websites:

VENDOR & SERVICES	CONTACT INFORMATION
 <p>Available Services:</p> <ul style="list-style-type: none">• Over-the-Phone Interpreting• Video Remote Interpreting• Document Translation	<p>LANGUAGE LINK</p> <p>Name: Sarah Gamble</p> <p>Phone: (888) 266-2066</p> <p>Email: naspo@language.link</p> <p>Website: www.language.link/naspo-valuepoint/</p>
 <p>Available Services:</p> <ul style="list-style-type: none">• Over-the-Phone Interpreting• Video Remote Interpreting• Document Translation	<p>VOIANCE</p> <p>Name: Bill Martin</p> <p>Phone: (520) 573-2367</p> <p>Email: bmartin@voiance.com</p> <p>Website: www.voiance.com</p>
 <p>Available Services:</p> <ul style="list-style-type: none">• Document Translation	<p>BROMBERG & ASSOCIATES</p> <p>Name: Jessica Yaacoub</p> <p>Phone: 1-313-871-0080 ext. 1002</p> <p>Email: translator@brombergtranslations.com</p> <p>Website: www.brombergtranslations.com</p>

If you have additional questions regarding this contract, please contact:

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Statewide Contracting Officer
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